

Data for Month ending: March 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories / Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2023	00	00	00	00
2	May-2023	00	00	00	00
3	June-2023	00	00	00	00
4	July-2023	00	00	00	00
5	August-2023	00	01	01	00
6	September-2023	00	00	00	00
7	October-2023	00	00	00	00
8	November-2023	00	00	00	00
9	December-2023	00	00	00	00
10	January-2024	00	01	01	00
11	February - 2024	00	00	00	00
12	March -2024	00	00	00	00
	Grand Total	00	02	02	00

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of Annual Disposal of Complaints

SN	Year	Carried forward from previous year	Received during theyear	Resolved during theyear	Pending at the end of the year
1	2018-19	0	1	1	0
2	2019-20	0	0	0	0
3	2020-21	0	2	2	0
4	2021-22	0	4	4	0
5	2022-23	0	0	0	0
6	2023-24	0	2	2	0
	Grand Total	00	09	09	00

Updated on: 02 April, 2024